

NEW DELHI MUNICIPAL COUNCIL
PALIKA KENDRA: NEW DELHI

New Delhi Municipal Council (NDMC) has launched the most powerful and interactive mobile application 'NDMC-311' Using NDMC-311 mobile application, citizens of the city can pay taxes and bills, apply online for birth and death certifications and vaccination, search emergency and other utility numbers and facilities, schedule appointments, get notifications and report civic issues like potholes, waterlogged street, garbage on the road, etc. now to facilitate RWAs of NDMC area we are going to connect this app with RWAs of respective area by issuing RWA Office code.

Please follow following steps to activate RWA option in ndmc311app, or follow Annexure I

1. Download NDMC311 app from Google play store(for android mobile) and apple store (for IOS/apple mobile)
2. Required one time registration with your name and contact details
3. After login you can view home page of NDMC311 app with various option ,in the right bottom there is option of **OTHER**
Click on **OTHER**, and then click on **Activate RWA Membership**
4. Select your RWA office then you required RWA Office code
5. RWA Office code has been send on your register mobile no and email Id
6. After activation now you can see RWA button on home page of ndmc311 app
7. Register any complaint on behalf of respective RWA

Please Follow the below given steps to activate RWA membership on NDMC-311 Mobile App

